

Strategy Planning

### Assess the Organization

- Needs Assessment
- Gap Analysis
- Culture Assessment
- SWOT Analysis
- Surveys

### Create the Strategy

- Mission
- Vision
- Values
- Strategic Plan
- Priorities
- Annual Goals
- Action Plans

### Evaluate, Adjust and Sustain Success for Ongoing Process Improvement

### Measure Success

- Performance Standards
- Ongoing Metrics
- Balanced Scorecard
- Dashboards

### Implement the Plan

- Challenges/Opptys. identification
- Roles & Responsibilities
- Process Mapping
- Analysis & Measures
- Implementation

Continuous Process Improvement